



STACK CARE

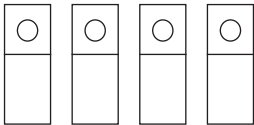
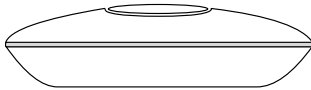
Quick Install Guide

www.stackcare.com

What's included in your StackCare system

- 1 (one) Gateway
- 1 (one) Power Adapter/Cable
- 4 (four) Motion Sensors
- 2 (two) Contact Sensors
- 2 (two) Help Buttons

Note: Some items may be optional





DO NOT REMOVE BATTERY TABS UNTIL INSTRUCTED



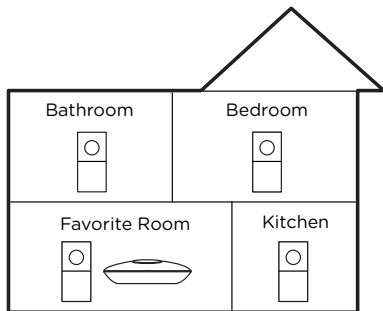
1. Download the StackCare App and create an account.

2. Enable Bluetooth on your phone. Then use the app to scan the QR code on the back of the gateway.

3. Place the gateway where the WiFi signal is good and will be central to the devices. Power on the gateway and wait for the light to turn green.

4. Use the app to connect to the gateway. Select your preferred WiFi network from the list and enter in the password.

Note: 2.4GHz WiFi band only



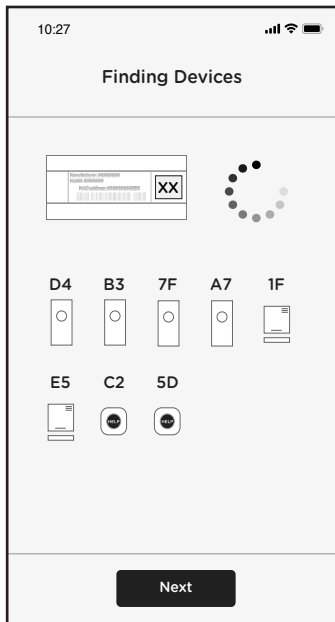
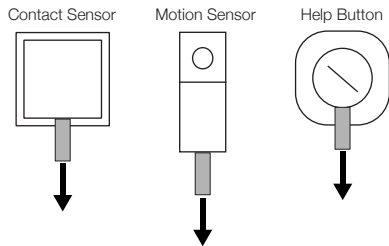
5. Power On and Pair Devices

Remove the battery tabs for each device to power them on. (Note: some devices may need their cover opened to remove the tab).

Then use the app to initiate device pairing mode. The light on the gateway will turn blue to indicate it is ready.

The app will display each device with an icon and 2 digit label once it is paired. After all of your devices have been paired, tap Done.

Battery Tab Removal:



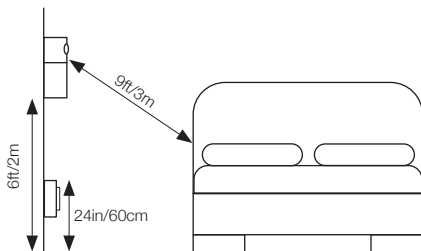
6. Assign and Install Devices

Identifying each device's 2-digit code, use the app to assign each device to the room it will be installed in. Follow the instructions below and the tips/videos in the app for where to best mount the device.

Bedroom

Motion Sensor - The sensor should be at least 6 ft. off the floor and within 9 ft. of the pillow. Ensure sensor is not facing towards any doorways, such as those that may lead to a bathroom or hallway.

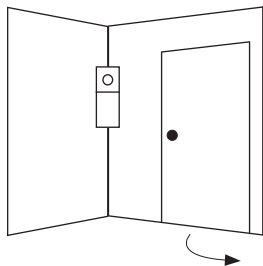
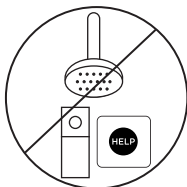
Help Button - The ideal location is at least 6 in. off the floor and no higher than 24 in.



Bathroom

Motion Sensor - Locate a corner with a wall that shares the bathroom doorway but is not blocked when opened.

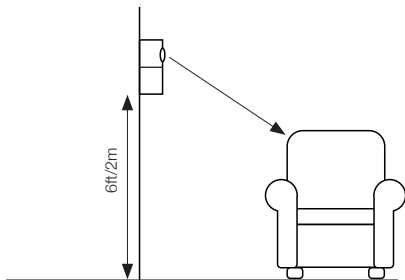
Help Button - The ideal location is a wall that is within reach from the toilet to the shower.



Favorite Room

Motion Sensor - Locate a spot that has a clear view of the room, including the resident's favorite sitting area.

Help Button - The ideal location is a wall near the favorite sitting area.

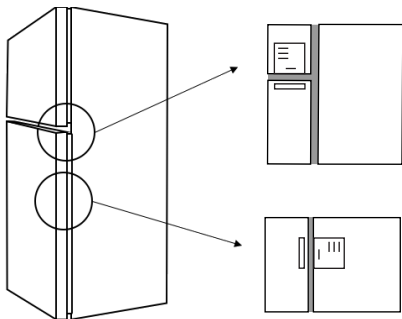


Kitchen

Motion Sensor - Locate a spot that has a clear view of the general kitchen area.

Contact Sensor - Refer to the diagram or watch the in-app video for two possible methods of installation. Pick the method that works best for your style of refrigerator. The side on the sensor with the large single indent must face the smaller piece (magnet) and be within 0.5in/12mm of each other. See diagram and app videos for examples.

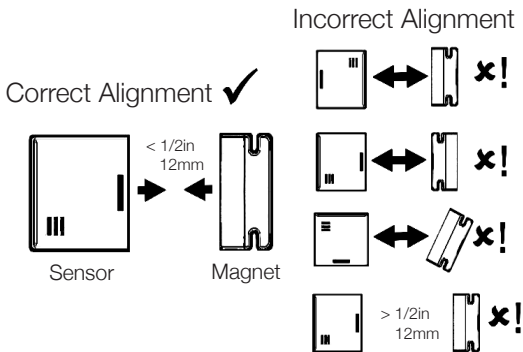
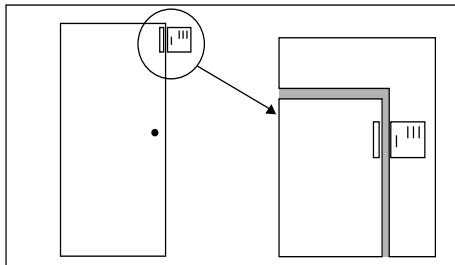
Note: BOTH Motion Sensor and Contact Sensor must be installed and assigned to the Kitchen in the app to view data in the StackCare dashboard.



Entryway

Contact Sensor - The sensor should be installed on the interior of the house, not the outside.

The side on the sensor with the large single indent must face the smaller piece (magnet) and be within 0.5in /12mm of each other. See diagram and app videos for examples.



7. Resident Info

After all devices have been installed, enter the resident's name, address, phone number and tap Next.



8. Care Group

If you would like to share access to this resident from the StackCare app, you can invite them into your Care Group using their email address. You can add them as an Administrator, Caregiver, or Family member. See the app for what each role does. Tap Done when finished.



9. Installation Complete!

App will start to show motion activity and room temperatures within a few minutes. Sleep and Bathroom activity will be available within 24 hours.



Additional questions or concerns? Email us at support@stack.care.